

FAX COVER SHEET to request a call from the UC Service Center

You will receive a response from a UC Service Center representative within three business days.

Do not fax more than this cover sheet and one additional page.

**If you call, submit an email or send another fax within three days after you have submitted an initial fax, this could take your question/issue out of the dedicated fax queue and could potentially delay payment.**

**\* Indicates required field**

Problem with your debit card? The UC Service Center cannot help you. You must call the **debit card company** at **877-406-8257**.

* First name: <input style="width: 90%;" type="text"/>	* Last name: <input style="width: 90%;" type="text"/>
* Social Security Number: <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text" value="X"/> <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text" value="X"/> <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text" value="X"/> <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text" value="X"/> <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text" value="X"/> <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text"/>	
* Email Address: <input style="width: 95%;" type="text"/>	
* Telephone Number: <input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text"/>	<input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text"/>
	<input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text"/>
	<input style="width: 20px; height: 20px; text-align: center; border: 1px solid black;" type="text"/>
* Best time to reach you:	8 a.m. - 10 a.m. <input style="width: 20px; height: 20px;" type="checkbox"/>
	10 a.m. - 12 p.m. <input style="width: 20px; height: 20px;" type="checkbox"/>
	1 p.m. - 4 p.m. <input style="width: 20px; height: 20px;" type="checkbox"/>

How can we help you? Select one or more below.

I need to open a claim for unemployment but I cannot get through on the phone.  
(Suggestion for faster service: file online at [www.uc.pa.gov](http://www.uc.pa.gov)).

I have a claim but have not been filing, so I need to reopen my claim.  
(Suggestion for faster service: reopen your claim online at [www.uc.pa.gov](http://www.uc.pa.gov)).

I cannot file biweekly using PAT/Internet (claim is inactive or other issues).

I filed biweekly and five business days have passed but I still have not been paid.

I received a message (online/phone) that I should call the service center.

I have overpayment questions.

I have questions about appeals.

Other

Provide a brief description of the issue: